

**Regulation
on Package Tours**

SECTION I

Package tour advertisements

Article 1

Advertisements from package tour vendors in newspapers, periodicals, and broadcast media shall, as appropriate, provide information pursuant to Article 2 of this Regulation.

Article 2

2.1 When the price of a package tour is advertised, it shall be indicated per person; this shall be mentioned, even if other price offers are specified in the advertisement.

2.2 When a price is stated in advertisements or in other ways, this shall include all mandatory taxes and fees payable because of the tour.

2.3 When accommodation is included in the price, the price shall be stated on the basis of an individual sharing a double room over the period specified. Tour duration shall be stated in days or whole weeks. By a one-week tour is meant accommodation for 7 nights.

2.4 A reduced price may not be advertised unless the tour has previously been offered at a higher price. When a reduced price is advertised, the former price shall also be stated.

SECTION II

Package tour advertising brochures

Article 3

If package tour vendors issue advertising brochures intended for tour consumers, these shall contain information pursuant to Articles 2 and 4 of this Regulation.

Article 4

The following elements shall be articulated:

4.1 Itineraries, destinations, timing and the duration of stay in each place.

4.2 Means of transportation to be used, their characteristics and quality category, dates, times, and points of departure and arrival.

4.3 Type and location of overnight accommodation, quality or comfort category according to the rules of the host state concerned.

4.4 Meals which are included in the price of the tour.

4.5 Whether a minimum number of tour participants is required and, if so, how many and the deadlines for notifying tour consumers of tour cancellation because of insufficient participation.

4.6 Visits, excursions, or other services which are included in the price of a package tour.

4.7 Special circumstances at the accommodation establishment, such as construction noise, traffic, or other factors that may disturb quiet.

4.8 Access for disabled persons at the accommodation establishment.

4.9 Rules on cancellation and any option of insurance, cf. Article 5 of the Act on Package Tours.

4.10 The provisions of Articles 9 and 13 of the Act on Package Tours.

4.11 Additional charges for facilities not included in the package tour price, but which can be purchased separately, such as a single room, bath, balcony and view.

4.12 Possible discounts.

4.13 When and how the package tour can be paid for, along with the amount of any prepayment required.

4.14 Requirements for passports, visas and health measures.

SECTION III

Package tour reservations

Article 5

When a reservation for a package tour is made, the tour consumer shall be given information on the package tour pursuant to Articles 2 and 4 of this Regulation.

IV

Package tour contracts

Article 6

A contract for a package tour shall state:

6.1 The name and postal address of the package tour vendor and of the insurance company if the consumer purchases cancellation insurance for which the package tour vendor acts as intermediary.

6.2 Special requirements concerning the package tour performance which the consumer has made and which the vendor has promised to satisfy.

6.3 Price and payment methods

6.4 The deadline for the consumer to submit a complaint for deficient contract performance.

6.5 Information of possible price alterations pursuant to Article 7 of the Act on Package Tours and information pursuant to Article 4 of the present Regulation as appropriate.

SECTION V

Information to be provided before the start of a package tour.

Article 7

Before a package tour commences, the tour vendor shall inform the consumer in writing, or by other unequivocal means, of the following particulars as appropriate. Reference may be made to an advertising or informational brochure, provided that the consumer has had a chance to acquaint himself with its content.

7.1. Where and when to arrive for the outbound and homeward departures, the location and timing of any intermediate stops and transfers to a different or similar conveyance, as well as the estimated time of arrival home.

7.2. Cabin or berth on shipboard or sleeping or rest compartment on a train.

7.3. The package tour vendor's local representative who is able to assist the consumer. If there is no such representative, the consumer shall be furnished with information as to where and how the closest representative can be reached, by telephone, facsimile, or otherwise.

7.4. In the case of travel by minors to foreign countries or their stay abroad, the consumer shall be provided with information on how to directly contact the child or the person responsible at the place of stay.

7.5. Any option to purchase travel insurance to cover the cost of treatment or repatriation in the event of accident or illness not covered by public health insurance.

7.6. Terms and deadlines relating to the confirmation of flight tickets for homeward travel.

SECTION VI

Entry into force, etc.

Article 8

Violations of this Regulation are punishable by fines unless otherwise statutorily subject to a heavier penalty; any such proceedings shall follow criminal procedure.

This Regulation, which takes effect forthwith, is issued pursuant to the statutory authority of the Act on Package Tours, No. 80/1994, and is hereby confirmed for all concerned to follow.

The Ministry of Communications, 7 March 1995.

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